



Safety Measures in Place

The safety of your child is our highest priority. Therefore, we have established certain safety measures to ensure your child has a fun and safe experience at Reality Kids.

Volunteers

- All Reality Kids Volunteers have gone through an extensive application process and Live Scan Background check (if 18 or older).
- Each volunteer has been trained prior to serving, are required to follow all Reality Kids Policies and Procedures, and are given continued support and training.

Health and COVID

- All volunteers are required to be fever and/or symptom free of contagious illness for 24 hours before they attend
- If your child feels unwell, has a fever, or is experiencing symptoms of a contagious illness (eg. coughing, sneezing, runny nose, etc...), please consider attending church in our outdoor space or online.

Classrooms

Reality Kids classrooms are stocked with age appropriate activities and will always be staffed with two or more volunteers. In addition, while not required by law, we do our best to maintain the following volunteer to child ratios.

- Nursery (crawlers) - 1 : 2
- Toddlers (under 2) - 1 : 3
- 2 thru 4 year olds - 1 : 4
- 5 y.o. thru 2nd graders - 1: 10
- 3rd thru 5th graders - 1 : 14

Bathroom and Diaper Policy

- Only female Reality Kids volunteers are permitted to change diapers or assist young children in the restroom.
- Upstairs in our Reality Kids area there are kid only bathrooms. Adults are never allowed to use these restrooms.
- If a child needs extensive help in the bathroom, including wiping, we will page you (their parent or guardian) to assist with their needs.

Check-ins and Checkouts

To ensure that Reality Kids leave with the correct adult, we maintain a firm check-in and check-out procedure

- When checking your child(ren) in, come to our downstairs check-ins area. If you are not already in our system, we will enter your family into our check-in system.
- Your children will be issued a name tag with a code, and you will be given a security label with a matching code. **DO NOT LOSE YOUR SECURITY LABEL.**
- When you walk your child to their classroom, you will then sign your child's name and code on the clipboard.
- If your child needs you for any reason during the service **WE WILL TEXT YOU.** Please keep your phone out and on silent in case we need to reach you.
- When it's time for check-out, come to your child's class and **BRING YOUR SECURITY LABEL.** You will show that label to the volunteer and they will match it to your child and their clipboard. **IMPORTANT:** We will check your security label every time, even if we personally know you and/or remember it was you who dropped your child off at the start of class.
- If you lose your receipt we will call over the Reality Kids service coordinator who will verify you as the trusted adult for pick-up.

Contacting Parents in Case of an Emergency

If for whatever reason your child needs you during a service, we will TEXT you. Please keep your phone out and on silent in case we need to reach you.

Here is a list of reasons we might need to text you:

- Your baby has been crying for 10 minutes without stopping
- Your child needs extensive help in the restroom
- Your child is unwell
- We need additional support with behavioral situations